	Website Privacy Policy (Copper 360 Ltd)				Document Ref.:	LAW - 004
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	Compiled by: E Nieuwenhuizen	Issue Date: 2024/11/18	Date Compiled: 2024/11/18	Revision Date: 2026/01/01	Revision Number:	01

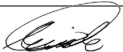
Website Privacy Policy


Administrative Information

Document:	Policies and Procedures
Title:	Website Privacy Policy
Code:	LAW - 004
Effective date:	18 November 2024
Owner:	Legal
Scope:	Copper 360
Co-development Partners:	N/A
Approval Body:	Information Officer
Target Group:	Any party who visits copper360.co.za
Published:	18 November 2024
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Subordinate Regulations:	N/A
Last Update:	
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Revision date:	1 January 2026

Change Control			
Version:	Date:	Updated by:	Key changes made:


The content of the Policy document is signed-off by the parties below:

Title of document:	Document Approval Register	
	Policy Owner:	Policy Authorisation:
Version: 1	E. Nieuwenhuizen	
Date:	2024/11/18	
Signature:		

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WEBSITE PRIVACY POLICY

1. OUR CONTACT DETAILS

Copper 360 Ltd

Building B1, The Vineyard Business Park,

Devon Valley Road, Devon Park,

Stellenbosch, 7600

Information Officer: Emile Nieuwenhuizen

emile@copper360.co.za / legal@copper360.co.za

082 846 5852

2. INTRODUCTION

At Copper 360 Ltd (“**Copper 360**”) one of our main priorities is the privacy of our visitors. This Website Privacy Policy document contains types of information that is collected and recorded by Copper 360 and how we use it. If you have additional questions or require more information about our Website Privacy Policy, please do not hesitate to contact us.

This privacy policy applies only to our online activities and is valid for visitors to our website with regards to the information that they share and/or collect in Copper 360. This policy is not applicable to any information collected offline or via channels other than this website.

3. CONSENT

By using our website, you hereby consent to our Website Privacy Policy and agree to its terms.


4. PURPOSE

We respect your privacy and take the protection of personal information very seriously. The purpose of this policy is to describe the way we collect, store, use, and protect information that can be associated with a specific natural or juristic person and can be used to identify that person (“personal information”).

Personal information:

4.1. Includes:

- certain information collected on registration (see below); and
- optional information that you voluntarily provide to us (see below).

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4.2. Excludes:

- Information that has been made anonymous so that it does not identify a specific person;
- permanently de-identified information that does not relate or cannot be traced back to you specifically;
- non-personal statistical information collected and compiled by us and information that you have provided voluntarily in an open, public environment or forum including (without limitation) any blog, chat room, community, classifieds, or discussion board. Because the information has been disclosed in a public forum, it is no longer confidential and does not constitute personal information subject to protection under this policy.

5. INFORMATION THAT WE COLLECT

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.


If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

6. HOW WE USE YOUR INFORMATION

We use the information we collect in various ways, including:

- Provide, operate, and maintain our website
- Improve, personalize, and expand our website
- Understand and analyse how you use our website
- Develop new products, services, features, and functionality
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- Send you emails
- Find and prevent fraud
- Log Files

Copper 360 follows a standard procedure of using log files. These files log visitors when they visit websites. All hosting companies do this and are a part of hosting services' analytics. The information collected by log files includes internet protocol (IP) addresses, browser type,

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Internet Service Provider (ISP), date and time stamp, referring/exit pages, and possibly the number of clicks. These are not linked to any information that is personally identifiable.

The purpose of the information is to analyse trends, administer the site, track users' movement on the website, and gather demographic information.

7. CHANGES

We reserve the right to update or change our Website Privacy Policy at any time. We will notify you of any changes by placing a notice in a prominent place on the website or by email. If you do not agree with the change, you must stop using the services. If you continue to use the services following notification of a change to the terms, the changed terms will apply to you, and you will be deemed to have accepted such terms.

8. DISCLOSURE

8.1. Sharing

- Credit bureaus to report account information, as permitted by law;
- Banking partners as required by credit card association rules for inclusion on their list of terminated merchants (in the event that you utilise the Services to receive payments, and you meet their criteria);

8.2. Regulators

If you contact us regarding your experience with using any of our products, we may disclose your personal information as required of by law or governmental audit.


8.3. Law Enforcement

We may disclose personal information if required:

- by a subpoena or court order;
- to comply with any law;
- to protect the safety of any individual or the public;
- to prevent violation of our terms of service.

8.4. No Selling

We will not sell personal information. No personal information will be disclosed to anyone except as provided in this privacy policy.

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8.5. Change Of Ownership

If we undergo a change in ownership, or a merger with, acquisition by, or sale of assets to, another entity, we may assign our rights to the personal information we process to a successor, purchaser, or separate entity. We will disclose the transfer on the website. If you are concerned about your personal information migrating to a new owner, you may request us to delete your personal information.

8.6. Employees

We may need to disclose personal information to our employees that require the personal information to do their jobs.

9. SECURITY

The security of your Personal Information is important to us but remember that no method of transmission over the Internet, or method of electronic storage, is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

We protect your personal information using computer safeguards such as firewalls and data encryption to protect personal information, and we authorize access to personal information only for those employees who require it to fulfil their job responsibilities.


10. ADVERTISING PARTNERS PRIVACY POLICIES

Third-party ad servers or ad networks uses technologies like cookies, JavaScript, or Web Beacons that are used in their respective advertisements and links that appear on Copper 360, which are sent directly to users' browsers. They automatically receive your IP address when this occurs. These technologies are used to measure the effectiveness of their advertising campaigns and/or to personalize the advertising content that you see on websites that you visit.

Note that Copper 360 has no access to or control over these cookies that are used by third-party advertisers.

11. THIRD-PARTY PRIVACY BODIES

Copper 360's Website Privacy Policy does not apply to other advertisers or websites. Thus, we are advising you to consult the respective Privacy Policies of these third-party ad servers for more detailed information. It may include their practices and instructions about how to opt-out of certain options.

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You can choose to disable cookies through your individual browser options. More detailed information about cookie management with specific web browsers, it can be found at the browsers' respective websites.

12. RETENTION OF PERSONAL INFORMATION

We will only retain your personal information for as long as it is necessary to fulfil the purpose, unless:

- retention of the record is required or authorised by law; or
- you have consented to the retention of the record.

During the period of retention, we will continue to abide our non-disclosure obligations and will not share or sell your personal information.

13. TRANSFERS OF PERSONAL INFORMATION OUTSIDE OF SOUTH AFRICA

We may transmit or transfer personal information outside South Africa to a foreign country. Personal information may be stored on servers located outside South Africa in a foreign country whose laws protecting personal information may not be as stringent as the laws in South Africa.

14. UPDATING OR REMOVING

You may choose to correct or update the personal information you have submitted to us, by sending an email to the Information Officer at legal@copper360.co.za.

15. CHILDREN'S INFORMATION

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

Copper 360 does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.

16. QUESTIONS

If you have any questions about this Website Privacy Policy, please contact us.